

Scottish Borders Health and Social Care Partnership Integration Joint Board Audit Committee

18 March 2024

Health and Social Care Partnership Delivery Report

Report by Chris Myers, Chief Officer



Scottish Borders
Health and Social Care
PARTNERSHIP

1. PURPOSE AND SUMMARY

- 1.1. The Integration Joint Board are asked to note the overview of the Health and Social Care Partnership delivery against its Strategic Framework and Annual Delivery Plan, and against the implementation of approved directions.
- 1.2. This report replaces the former Directions Tracker and the Chief Officer reports, and is intended to give Integration Joint Board members, and members of the public an overview of some of the progress being made in the Scottish Borders to provide more seamless care, and deliver against our Health and Social Care Strategic Framework 2023-26 and associated Annual Delivery Plan.
- 1.3. Overall, good progress is being made in relation to the implementation of both the Annual Delivery Plan, and the Directions issued by the Integration Joint Board. Of the Directions issued, 6 are complete, 12 are progressing to plan, 1 is delayed, and 3 areas have been highlighted as having significant delivery challenges. The Integration Joint Board agreed to defer one of these areas in their September 2023 meeting (Palliative Care review).

2. RECOMMENDATIONS

- 2.1. **The Scottish Borders Health and Social Care Integration Joint Board (IJB) Audit Committee is asked to:-**
 - a) Note the contents of the Health and Social Care Partnership Delivery Report.

3. ALIGNMENT TO STRATEGIC OBJECTIVES AND WAYS OF WORKING

- 3.1. It is expected that the proposal will impact on the Health and Social Care Strategic Framework Objectives and Ways of Working below:

Alignment to our strategic objectives					
Rising to the workforce challenge	Improving access	Focusing on early intervention and prevention	Supporting unpaid carers	Improving our effectiveness and thinking differently to meet need with less	Reducing poverty and inequalities
x	x	x	x	x	x

Alignment to our ways of working					
People at the heart of everything we do	Good agile teamwork and ways of working – Team Borders approach	Delivering quality, sustainable, seamless services	Dignity and respect	Care and compassion	Inclusive co-productive and fair with openness, honesty and responsibility
x	x	x	x	x	x

4. INTEGRATION JOINT BOARD DIRECTION

4.1. A Direction is not required.

5. BACKGROUND

- 5.1. This is a monitoring report to support the effective functioning and performance oversight of the IJB, and the implementation of our strategic objectives.
- 5.2. This report now includes narrative on progress on integration in line with the Health and Social Care Partnership’s Annual Delivery Plan, in addition to the information that would have been contained within previous IJB Directions Tracker reports, and historical Chief Officer reports.
- 5.3. This report is intended to increase awareness for IJB Members and the public on the breadth of work and added value that is being undertaken by the Health and Social Care Partnership to deliver against our Strategic Framework, develop integration locally, and improve outcomes.

6. HIGHLIGHTS RELATING TO INTEGRATION WORKSTREAMS WITHIN THE ANNUAL DELIVERY PLAN

Care Village update – Tweedbank and Hawick

6.1. The delivery of two new care villages. Tweedbank will have 60 beds for Intermediate, long stay residential, respite and dementia care. A needs assessment is still underway to determine the requirements in Hawick. The Hawick site is being built on land owned by Eildon Housing Association where they will also build a number of extra care housing properties. There is close working with NHS on the model of care requirements and dementia design. There is partnership working with the voluntary sector and Stirling University (Dementia Services Development Centre). There is also partnership working with Eildon for the Hawick development. Partnership working will increase as the project progresses to include Borders college, Borders Social Enterprise, Voluntary groups and others as required. The impact on outcomes is greater joint working and increased quality of life for service users. Tweedbank is scheduled for completion by Spring 2026. The Hawick completion timescale is still to be determined.

Tackling Health Inequalities in the Scottish Borders

6.2. The THIS Borders Strategy (Tackling Health Inequalities in the Scottish Borders) is currently in development and it is anticipated that it will be published in spring 2024. A thorough data analysis has been undertaken and work is underway to develop metrics to support review of our progress following the production of the strategy. We have engaged with a range of staff groups in both NHS Borders and SBC and we have plans to engage more widely with third sector partners to understand the how we can work together to address the wider determinants of health. Through consultation with members of the Community Planning Partnership (CPP) we have agreed to create a delivery group for taking forward actions arising from the recommendations in the

strategy. The delivery group will bring together CPP partners across a wide range of sectors to consider how we can have collective impact in promoting prevention and early intervention.

What Matters Hubs

6.3. Currently we are running Galashiels (Tuesday), Peebles and Kelso (Wednesday) and Hawick (Thursday) 'What Matters Hubs' weekly from 10am – 3pm. Duns and Eyemouth run on alternate Tuesdays but in March, this changes to weekly. There is third sector support at the hubs from Social Security Scotland, Alzheimer's Scotland, Telecare, Local Area Co-ordination, Sustainable Selkirk, Red Cross, BCASS, CAB and the Carers Centre. In Kelso on the 21/2/24 we launched a Mental Health Information Station (poster attached) which will run monthly and will be hopefully rolled out to all the hubs. We also are launching a Young Persons Hub within Hawick High School on 28/2/24 and this will run weekly over a lunch time from 1-15 – 2.15 and will be themed to include young carers, keep safe, careers, local clubs and supports. This will replicate the Young Person's hub which runs at Peebles High School each Thursday lunchtime.

Home Energy Scotland and the Scottish Borders HSCP

6.4. Home Energy Scotland (HES) is a free and impartial service funded by Scottish Government and managed by the Energy Saving Trust. The service provides advice on energy efficiency, renewable technology, sustainable transport and water advice aimed at keeping people warm, helping them to save money and reducing carbon emissions. As well as a range of practical advice, HES identify households who are eligible for Warmer Home Scotland which is focussed on improvements to energy efficiency in the home. The value of improvements available to households can be up to £10,000 with a wide range of insulation and heating improvements provided subject to a personal survey of the property.

Development of a Health and Social Care Partnership Carers Plan/Strategy

6.1. From October to December 2023, Home Energy Scotland worked in partnership with Scottish Borders Health and Social Care Partnership to delivery energy advice in person to patients attending vaccination clinics across the Scottish Borders. The team engaged with 1074 patients over a three-month period in 8 locations at Galashiels, Peebles, Kelso, Lauder, Newton, Duns, West Linton and Selkirk. The demographics of the vaccination cohorts commencing with at-risk groups followed by older members of the community means that energy advice and keeping warm are very relevant and useful messages to receive. All patients engaged receive bespoke advice in person, a resource to take home with contact information. Around 10% of patients agreed to more in-depth follow up with a phone call from an advisor where further help such as referrals to Warmer Home Scotland can be explored and a number of households have received this help with a range of very successful outcomes benefiting the health and wellbeing. As stated in November's update, the formation of the Carers Workstream in 2021 created a forum for unpaid Carers to have their voice heard and influence service design and delivery. Carers have consistently stated that they are best supported by services which aim to get care for the cared for person right, respite being key to Carers being able to continue in their caring role and a range of opportunities are being progressed to enable Carers to have a short break. The work on a Carers Strategy and Implementation Plan continues to progress, the plan being co-produced alongside Carers and members of the workstream. The draft strategy's vision is: "Carers will be supported to easily access flexible support, advice and information to best meet their outcomes and those of the person they look after." The Borders Carers Centre and Chimes continue to be commissioned to undertake work on Carers and Young Carer support plans, assessments and reviews of Replacement Care being carried out by the Scottish Borders Council Community Care Reviewing Team. As previously stated, to November 2023, 207 Carers were in receipt of a Carers Act budget to support their right to a break from their caring role, an updated figure having been requested at the time of writing.

- 6.2. Four high dependency rooms are envisaged, one currently being available for respite through the independent sector, funding having been secured by way of Carers Act monies. Work also continues in the Newcastleton area to provide day care options to those who require support in the community, the village having identified a community resource as their preference. Research is ongoing to identify options in Eildon and a task and finish group is underway.
- 6.3. Following the update in January 2024, further consultation is ongoing with aim of completing the Equality and Impact Assessment in relation to the Carers Plan/Strategy. The target date for completion of the EIA is April 2024, and then to submit the paper to the IJB for approval.

Local Area Coordination Review

- 6.4. The review is now complete and the recommendations are currently being considered by management. The review recommendations include a reset of the service to ensure it meets the objectives of a Local Area Coordination model generating opportunities within localities and neighbourhoods for participation in activities and areas of interest for those who meet social care criteria. Once management have agreed which recommendations to take forward, a period of consultation will take place before final recommendations are submitted for approval and implementation. The consultation period will take in the region of 3 months to complete and will include further equalities impact assessment and implementation planning.

7. IMPLEMENTATION OF DIRECTIONS

- 7.1. Overall, good progress is being made in relation to the implementation of the directions issued. 6 are complete, 12 are progressing to plan, 1 is delayed, and 3 areas have been highlighted as having significant delivery challenges. The Integration Joint Board agreed to defer one of these areas in their September 2023 meeting (Palliative Care review). Of the remaining 2 with significant delivery challenges:
 - The first relates to the overall financial position for the Health and Social Care Partnership, including the financial overspend on delegated and set aside services in health services, which is being regularly reviewed by the IJB and the IJB Audit Committee jointly with both Finance teams across the Health and Social Care Partnership.
 - The second relates to managing the Primary Care Improvement Plan within the available budget, which is being regularly reviewed by the IJB and the IJB Audit Committee, in partnership with NHS Borders. A PCIP Demonstrator bid was submitted to Scottish Government on 3 November 2023 to put the HSCP in a position to fully deliver the PCIP, with associated funding to help manage this risk.
- 7.2. The Directions Tracker in Appendix 1 contains detailed information on progress against the delivery of each Direction.

8. IMPACTS

Community Health and Wellbeing Outcomes

- 8.1. The intention of this report is to provide a focus for improvement of health services therefore should indirectly impact on the National Health and Wellbeing Outcomes below:

N	Outcome description	Increase / Decrease / No impact
1	People are able to look after and improve their own health and wellbeing and live in good health for longer.	Increase
2	People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.	Increase
3	People who use health and social care services have positive experiences of those services, and have their dignity respected.	Increase
4	Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	Increase
5	Health and social care services contribute to reducing health inequalities.	Increase
6	People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being.	Increase
7	People who use health and social care services are safe from harm.	Increase
8	People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.	Increase
9	Resources are used effectively and efficiently in the provision of health and social care services.	Increase

Financial impacts

- 8.2. There are no costs directly associated with this report. Indicative costs to implement directions are highlighted where known. The Strategic Plan and Financial Plan directions set out the overall expected costs for the IJB.

Equality, Human Rights and Fairer Scotland Duty

- 8.3. An assessment against these duties is not required as this is a summary report and IIAs will be conducted as required for each item.

Legislative considerations

- 8.4. All relevant legislative considerations are included in each of the relevant IJB reports.

Climate Change and Sustainability

- 8.5. All relevant climate change and sustainability considerations are included in each of the relevant IJB reports.

Risk and Mitigations

- 8.6. All relevant risk considerations are included in each of the relevant IJB reports.

9. CONSULTATION

Communities consulted

- 9.1. Details of communities consulted are included in each of the relevant IJB reports.

Integration Joint Board Officers consulted

9.2. Not relevant.

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Background Papers: Not applicable

Previous Minute Reference: Not applicable

For more information on this report, contact us at:
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Appendix 1: Directions tracker:

Ref	Date	Service	Purpose	Direction	Value £000s	Outcomes	Mar-23
SBIJB-151221-1	02/02/22	Workforce	Development of plan	Development of a HSCP Integrated Workforce Plan, including support of immediate workforce sustainability issues			complete
SBIJB-151221-2	02/02/22	Strategic Commissioning	Development of plan	Resource support for the development of the IJB's Strategic Commissioning Plan			complete
SBIJB-151221-3	02/02/22	Care Village Tweedbank and Care Home Hawick	Development of FBC	Development of Full Business Cases for Care Village in Tweedbank, and the scoping of Care Home Provision in Hawick to Outline Business Case		revised direction below	
SBIJB-020322-1	02/02/22	Millar House	Commissioning	Commissioning the Millar House Integrated Community Rehabilitation Service	£256k R	quality of care, LOS, costs	
SBIJB-150622-2	16/06/22	Day services for adults with learning disabilities	Commissioning	To recommission a new model of Learning Disability Day Services by going to the open market	1,643,000	savings target £350,000. All nine health and well being outcomes	being finalised
SBIJB-150622-3	16/06/22	Pharmacy support to social care users	Polypharmacy	To provide an Integrated service for all adult social care service users	NR £150k	Savings will be identified to CFO. Review of service after two cycles	y

SBIJB-150622-4 Budget	16/06/22	All	Budgetary framework	To deliver services within the budgets and under the framework outlined in Item 5.7 of the 15 June 2022 Integration Joint Board			
SBIJB-151221-3	21/09/22	Care Home Hawick update	Development of FBC	Hawick Outline Business Case		present business case	
SBIJB-150622-5	16/06/22	Health Board Oral Services	Development of plan	To provide support for the production of an Oral Health Plan	As per Sol	Focused on planning principles, health improvement plan, and be financially sustainable	on AC agenda
SBIJB-21-09-22- 01	21/09/22	Hospital at home	Scope the development of Hospital at home	Develop a business case to come back to IJB for approval	300	To be discussed at range of groups prior to IJB in March	recruitment and start up
SBIJB-210922-2	21/09/22	Integrated home based reablement service	Report to IJB with business case for integrated SB Cares and Home First Service	Develop a business case to come back to IJB for approval	expected that costs will reduce	To review by SPG before IJB in December	

SBIJB-210922-3	21/09/22	Palliative Care review	To commission an independent palliative care review	Scope and outcomes as described in paper with full engagement and integrated approach. To improve outcomes and reduce costs through a programme budgeting approach	-	To conclude by 31 March 2023. Review by SPG before IJB	y
SBIJB-020922-1	21/09/22	Primary Care Improvement Plan	Manage PCIP within existing funding	PCIP Exec to deliver outcomes from non recurrent spend, and reprioritise the use of available recurrent funding. PCIP Exec to escalate at a national level regarding inadequacy of funds and the risks associated with that.	£1.523 NR and £2.313 rec plus tranche 2 tbc	Implementation of GP contract	significant challenge
SBIJB-161122-1	21/12/23	Day services	Re-commissioning of the Teviot and Liddesdale Buildings Based Adult Day Service	Engage in partnership working, through an IIA, consider and evaluate options, including financial impact, outline scope of service, ensure full engagement	tbc		y
SBIJB-010223-1	01/02/23	Care home and extra care housing, LF	Scoping of the associated integrated service models of delivery	Scoping of the associated integrated service models of delivery and associated revenue costs for the Full Business Cases for the Hawick and Tweedbank Care Villages		Business case	y